



Announcement

## **Response to effects of Kumamoto earthquakes**

First, we would like to offer our deepest condolences to all those affected by the recent earthquakes in the Kumamoto area.

Both of the TonenGeneral Group's Kyushu terminals, located in Fukuoka and Miyazaki, are continuing shipping operations. Some of our affiliated service stations located in quake-affected areas are temporarily out of operation due to power outages, inspections for damage to facilities, road conditions, and other factors. We offer our sincere apologies to our customers for the inconvenience caused by these temporary closures and will continue our efforts to resume operations as soon as possible. We are also cooperating with other oil companies in supply efforts to affected areas.

We request your understanding and support as we continue our concerted efforts to provide a stable supply of petroleum products.