January 23, 2017

Press Release

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Fire at Wakayama Refinery (third press release)

We extend our deepest apologies to the members of the local community and others concerned for the inconvenience and concern caused by the fire that occurred yesterday at the TonenGeneral Sekiyu K.K. Wakayama refinery, located in Arida City, Wakayama.

The scale of the fire has been reduced, and the evacuation order issued yesterday by Arida City was lifted today at 4:10 a.m.

We will continue our firefighting efforts in cooperation with the relevant authorities, with the safety of the local community as our highest priority.

Although Wakayama refinery shipping operations for this morning have been postponed, we are making every effort, including coordinating shipping operations with our other refineries, to minimize inconvenience to our customers.

[The official language for TonenGeneral Sekiyu's filings with the Tokyo Stock Exchange and Japanese authorities, and for communications with our shareholders, is Japanese. We have posted English versions of some of this information on this website. While these English versions have been prepared in good faith, TonenGeneral Sekiyu does not accept responsibility for the accuracy of the translations, and reference should be made to the original Japanese language materials.]