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### **Effects of the Great Tohoku Earthquake**

ExxonMobil Japan Group reports the following as an update to the statement of March 14.

- All ExxonMobil Japan Group employees are safe and accounted for following the March 11 earthquake and tsunami.
- Kyokuto Petroleum Industries, where major units were shut down, is preparing for the start-up of its facilities.

#### **Kawasaki Refinery**

- A portion of the refinery is fully-operational now. A restart of the rest of the units will commence as early as Thursday, March 17, with a return to full production expected a few days later.
- The refinery has maximized its own on-site power production to assist in supplying electricity to the area.
- The refinery will be receiving gasoline blend stock and other products from Wakayama and Sakai refineries, which are operating at full capacity. Tank trucks have been shipping out gasoline and diesel since March 12. Rail transport to Tohoku is temporarily suspended pending resumption of rail service.

#### **Kanto Area Supply**

- We are making utmost efforts to continue delivering product at full capacity, however, some service stations are experiencing exceptionally high demand. Operating hours and inventories vary from station to station. To check on conditions at your local station, please refer to the site locator on the web at <http://www.ssmapemg.jp/> (Japanese only) and call them for more detailed information.

#### **Tohoku Area Supply**

- EM Japan's only owned terminal in this area, Shiogama, has sustained no major damage but is currently out of operation. Recovery efforts are underway but there is no clear schedule yet when operations may be restored.
- We have supplies at other jointly-operated terminals in the area, but these are prioritized for the needs of the government. Resupply by land in some cases is complicated by suspension of rail service.
- Normal shipping to service stations is not possible in Fukushima, Yamagata, Miyagi and Iwate prefectures at this moment. Akita and Aomori are experiencing some issues but supply continues. Assuming Kawasaki restarts as planned and no further complications arise, we anticipate steady improvement of this situation over the next several days.

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